



**Privacy Policy:**

We here at Flying Leap Vineyards take your privacy very seriously. We do not forward your information to any third party and we do not SPAM. Please do not hesitate to call us if you have any privacy questions or concerns regarding your shopping experience.

**Shipping Return Policy:**

Items shipped from flyingleapvineyards.com can be returned within 14 days of receipt of shipment for a refund (not including shipping). Items must be returned in original/unopened condition in their original packaging. Wines may not be shipped back to Flying Leap Vineyards during the warm weather period between 1 May and 31 October, however, wines and other merchandise may be returned to any Flying Leap Location within 14 days of receiving purchase for a refund.

**Ticketed Event Return Policy:**

4 or more prior to event - 100% refund; 3 days prior to event - 50% refund; Day of the event - no refund

**Security Disclaimer:**

We here at Flying Leap Vineyards understand your concerns about the security of online transactions. Therefore, our site is equipped with the most advanced Secure Socket Layer (SSL) technology available to ensure the privacy of any information you submit through this site.

**Contact Phone Explanation:**

Your phone number will only be used in rare cases when we need to contact you regarding your order. Please be assured that we will not place your phone number on any telemarketing lists or share your phone number with any third party.

**Contact e-mail Explanation:**

We use your e-mail address to keep you informed about the status of your order. When your order is placed, we will send you an e-mail to confirm your order, and we will send you a second e-mail when your order is shipped. Please be assured that we will not share your e-mail address with any third party.